



INFORMATION TECHNOLOGY PROJECT AND PROGRAM REVIEW, AUDIT, AND MANAGEMENT SUPPORT SERVICES

Croswell-Schulte is well-positioned to carry out objective evaluations and support existing IT projects and programs. Our independent status and our extensive experience is the basis for sound recommendations for technical, administrative, and management improvements. We examine critical elements of an IT program including:

- Technical components (systems, data, networks, applications)
- Staffing and management
- Project plans and performance measures
- Project and program organizational structure
- Internal and external coordination and communications
- Financial factors
- Support and involvement from senior officials

Our work results in specific recommendations for improvements. We present the results of our work with management personnel and work with them and their staffs to implement changes and monitor performance. We also provide general management and technical support and advisory services to augment existing personnel and to provide an independent perspective on GIS program challenges.

Specific types of program review, audit, and services which Croswell-Schulte provides include:

- Troubleshooting to ascertain causes and offer solutions to technical and operational problems
- Coaching, support, and orientation for improved management practices and techniques
- Business process evaluation and improvement
- Organizational assessment and development with recommendations of organizational structure and governance improvements to make more effective use of information technology tools and products
- Review and oversight of contracted services (e.g., database or application development)
- Evaluation and recommendations on appropriate IT architectures and services including Cloud-based systems and services
- Review of project scope, schedule, budget, and performance measures and identification of adjustments
- Evaluation of staff levels and roles with recommendations for changes or enhancement
- Support with change management helping GIS and IT programs respond to and take advantage of internal and external change agents

Contact: Peter Croswell, President

Address:

Croswell-Schulte IT Consultants
406 Winners Circle
Frankfort, KY 40601

Phone: 502-848-8827

Email:

info@croswell-schulte.com (submit questions and information requests)

projects@croswell-schulte.com (submit info on upcoming projects, RFPs, etc.)



www.Croswell-Schulte.com